

# TEACHERS HEALTH

We're for teachers



Melissa,  
Teachers Health member

## BASIC HOSPITAL

BASIC PLUS

### PRODUCT SHEET

Effective 1 April 2021

# BASIC HOSPITAL

BASIC PLUS

With Basic Hospital (Basic Plus) cover, you can get treated by your choice of doctor in a public hospital (with a few services covered in a private hospital). This cover has a \$300 excess.

## SCOPE OF COVER

The categories listed under 'Hospital Services' provide a general overview of what's included in your cover. It's important to know exactly what you're covered for, so we've provided detailed information on our website. To find out more go to [teachershealth.com.au/basic-hospital-basic-plus](https://teachershealth.com.au/basic-hospital-basic-plus).

## WHAT'S INCLUDED

### HOSPITAL

**Private hospital**  
(agreement hospital and same day surgeries – for services indicated as covered in a private hospital)

|   |  |
|---|--|
| Choice of agreement hospital                  | Provides cover for four key services in a private hospital – see 'Hospital Services' |
| Shared room or private room (where available) |  |
| Theatre fees, intensive care fees             |  |
| Labour ward fees                              |  |

**Public hospital**  
(for services indicated as covered or restricted)

|                                   |  |
|-----------------------------------|--|
| Shared room                       | ✓  |
| Private room (where available)    | ✗  |
| Theatre fees, intensive care fees | n/a (fees are included in accommodation charges) |
| Labour ward fees                  |  |

### MEDICAL SERVICES

|   |   |
|---|---|
| Choice of doctor  | ✓ |
| Access Gap Cover  | ✓ |
| Government approved surgically implanted prostheses (some prostheses may have out-of-pocket expenses) | ✓ |

### OTHER

|                                   |                                  |
|-----------------------------------|----------------------------------|
| Emergency ambulance transport     | ✓                                |
| Non-emergency ambulance transport | \$3,000 per person/calendar year |

### HOSPITAL SERVICES

| HOSPITAL SERVICES   | BENEFIT    |
|---|------------|
| Dental surgery  | ✓          |
| Hernia and appendix   | ✓          |
| Joint reconstructions   | ✓          |
| Tonsils, adenoids and grommets  | ✓          |
| Assisted reproductive services  | Restricted |
| Back, neck and spine  | Restricted |
| Blood   | Restricted |
| Bone, joint and muscle  | Restricted |
| Brain and nervous system  | Restricted |
| Breast surgery (medically necessary)  | Restricted |
| Cataracts   | Restricted |
| Chemotherapy, radiotherapy and immunotherapy for cancer                           | Restricted |
| Diabetes management (excl. insulin pumps)   | Restricted |
| Dialysis for chronic kidney failure   | Restricted |
| Digestive system  | Restricted |
| Ear, nose and throat  | Restricted |
| Eye (not cataracts)   | Restricted |
| Gastrointestinal endoscopy  | Restricted |
| Gynaecology   | Restricted |
| Heart and vascular system   | Restricted |
| Hospital psychiatric services   | Restricted |
| Implantation of hearing devices   | Restricted |
| Joint replacements  | Restricted |
| Kidney and bladder  | Restricted |
| Lung and chest  | Restricted |
| Male reproductive system  | Restricted |
| Miscarriage and termination of pregnancy  | Restricted |
| Pain management   | Restricted |
| Pain management with device   | Restricted |
| Palliative care   | Restricted |
| Plastic and reconstructive surgery (medically necessary)                          | Restricted |
| Podiatric surgery (provided by a registered podiatric surgeon – limited benefits) | Restricted |
| Pregnancy and birth   | Restricted |
| Rehabilitation  | Restricted |
| Skin  | Restricted |
| Sleep studies   | Restricted |
| Weight loss surgery   | Restricted |
| Insulin pumps   | ✗          |

# IMPORTANT THINGS TO KNOW

## MEDICAL COSTS AND THE 'GAP'

Medicare sets a fee for all services called the Medicare Benefits Schedule (MBS). Together with Medicare, we'll cover you for the MBS fee. When doctors charge above the MBS fee, that's when you'll have out-of-pocket costs or a 'gap'. Always check with your doctor to see if there'll be any additional charges before you receive treatment.

## ACCESS GAP COVER

Access Gap is a billing scheme that can help you minimise or avoid, out-of-pocket costs for in-hospital (inpatient) specialist treatment. To find out more go to [teachershealth.com.au/access-gap-cover](https://www.teachershealth.com.au/access-gap-cover)

## WAITING PERIODS

To keep health insurance fair for everyone, you may need to wait for a while before you can claim. Waiting periods may apply if you're new to private health insurance, or if you upgrade to a higher level of cover (with us or when you switch from another fund).

If you leave another health fund, you need to join us within 60 days to avoid re-serving any applicable waiting periods.

You don't have to wait if you switch from another fund to the same or lower cover with us, and you've already served your waiting periods.

## HOSPITAL WAITING PERIODS

|  |           |
|--|-----------|
| Pre-existing conditions  | 12 months |
| Pregnancy and birth  | 9 months  |
| Hospital psychiatric services, Rehabilitation, Palliative care | 2 months  |
| All other hospital services                                    | 2 months  |
| Emergency ambulance transport                                  | 1 day     |
| Non-emergency ambulance transport                              | 1 day     |

## EXCESS

You pay your excess directly to the hospital on your admission. You'll only pay the total excess once per person, per year.

## PRE-EXISTING CONDITIONS

A pre-existing condition is an illness, ailment or condition where the signs or symptoms existed at any time during the six months before you got your Hospital cover or transferred to a higher level of cover.

Where relevant, we appoint a medical practitioner to determine whether you have a pre-existing condition, based on information provided by your treating doctor or specialist.

## RESTRICTED SERVICES

### In a public hospital:

- **We pay** – accommodation (up to the government fee for a shared room).
- **You pay** – any excess on your cover and the balance of your accommodation costs.

### In a private hospital:

- **We pay** – accommodation (up to the government fee for a shared room).
- **You pay** – any excess on your cover, the balance of your accommodation costs, and any other costs involved in your hospital stay.

## WHAT WE WON'T PAY

Things you *can't* claim for include:

- services not covered by Medicare
- medical procedures in a doctor's room
- specialist appointments (including scans, blood tests)
- prostheses in excess of approved benefits in the Government's Protheses List
- non-medical items such as TV hire, telephone, parking, etc.
- discharge medication
- services received during any period which your membership is unfinancial or suspended
- services not included in your cover or for which you are serving waiting periods
- hospital treatment received overseas
- services where benefits are payable from a third party (i.e. compensation).

The above list isn't exhaustive, so call us before you go to hospital (see below).

## BEFORE GOING TO HOSPITAL

Before you pack your nightie or PJs and your overnight bag, the first step is to call us so we can confirm what you're covered for, and any potential out-of-pocket charges for your procedure.

# TEACHERS HEALTH

We're for teachers



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**This Product Sheet contains important information about your private health insurance with Teachers Health. Please read it carefully in conjunction with the Membership Guide and retain for future reference.**

The information contained within this brochure is current at the time of printing. Membership of Teachers Health is available to current and prior education union members and their families. Fund policyholders and those covered under a policy are subject to the rules and conditions of Teachers Health as well as applicable government legislation and laws. This brochure contains a summary of the main rules and conditions. Premiums and benefits are subject to change. Fund policyholders are encouraged to review the Teachers Health Privacy Policy, available at [teachershealth.com.au/privacy](https://teachershealth.com.au/privacy). Teachers Health is a signatory to the Private Health Insurance Code of Conduct.

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