

# HEALTHY LIFESTYLE PROGRAM FORM



UPDATED APRIL 2019

## CHECKLIST

- Choose your approved program provider
- Complete this form in conjunction with your treating medical practitioner or allied health provider
- Submit your claim ensuring that all declarations are signed and that the original accounts or receipts are attached
- Leaving a section blank or without the required information may delay the processing of your claim

## IMPORTANT INFORMATION - PLEASE READ

### Am I eligible to claim a Healthy Lifestyle Benefit?

The Healthy Lifestyle Benefit is available under all UniHealth Extras products, providing practical support to help you reach your health-related goals by covering some of the costs of approved health-related programs.

Visit [unihealthinsurance.com.au](http://unihealthinsurance.com.au) or call 1300 367 906 for a list of approved programs and to find out your calendar year limit for this benefit.

### What is the waiting period for Healthy Lifestyle Benefit?

A six month waiting period applies to this benefit.

### Why do I have to complete this form?

To ensure that UniHealth complies with the government's legislative requirements, these benefits can only be paid where the program has been recommended by your treating medical practitioner or Allied Health provider to ameliorate a specific health condition.

### How often do I need to complete this form?

To continue claiming this benefit you must submit a new Healthy Lifestyle Program form every 12 months.

### Can I claim for the cost of getting this form completed?

Costs incurred for the completion of this form by your treating medical practitioner or allied health provider are not covered by UniHealth.

### How do I claim this benefit?

- Step 1** Complete this form in conjunction with your treating medical practitioner or allied health provider.
- Step 2** Choose your approved program provider.
- Step 3** Submit your claim ensuring that all declarations are signed and that the original accounts or receipts are attached. Leaving a section blank or without the required signature may delay the processing of your claim.

## SOMETHING TO MAKE YOU APPY!

Claim on the go using our member app. Download it today, then simply take a photo of your receipt and form and submit.

It's that easy and there is no need to fill out a claim form when using the app.

Visit [unihealthinsurance.com.au/app](http://unihealthinsurance.com.au/app) or call 1300 367 906 for more information.

### What documentation do I need to include with my claim?

Healthy Lifestyle Benefit Category	Documents Required
Weight management	Healthy Lifestyle Program form + account/receipt
Health / Preventative screening	Account/receipt only
Disease management subscriptions	Account/receipt only
Gym membership	Healthy Lifestyle Program form + account/receipt
Training	Healthy Lifestyle Program form + account/receipt

For a list of approved programs under each of these categories please visit [unihealthinsurance.com.au](http://unihealthinsurance.com.au) or call 1300 367 906. Where benefits are not payable:

- First aid courses or kits
- Food supplements, vitamins, books, videos/dvds
- Exercise equipment e.g. treadmills, fitballs
- Where benefit can be obtained through Medicare

### Accounts or receipts

Accounts or receipts should be on the provider's official letterhead or be stamped with the provider's stamp. All accounts must be itemised showing the following information:

- Name of the provider
- Address of the provider
- Name of the person receiving the service
- Description of the service
- Date the service was provided
- Cost of the service
- Whether the service has been paid for

Cash register dockets, membership agreements, copies of bank statements or credit card receipts are not accepted documents for making claims. You should ask the provider to supply you with a receipt as outlined above.

## A. DETAILS OF CLAIMANT

Member number           Date of birth   /   /

Given names  Surname

Is there any entitlement for Workers Compensation, Third Party Insurance or other damages?  Yes  No

If yes, please download and complete the Accident and Injury form at [unihealthinsurance.com.au](http://unihealthinsurance.com.au)

## B. TO BE COMPLETED BY YOUR HEALTH PRACTITIONER

(e.g. GP, medical specialist, physiotherapist, chiropractor, occupational therapist)

Practitioner name  Provider number

Phone number (including area code)  Postcode

Please indicate the patient's medical condition

Please indicate the health management regime you are recommending to prevent or ameliorate the patient's medical condition.

Please indicate the length of time you are recommending for this course of treatment  months

### Declaration (to be completed by your health practitioner)

I declare that the health management regime for the above mentioned patient under my care is required to prevent or ameliorate a specific health condition and all the information I have provided is true and correct.

Signature

Provider/Practice stamp

Date   /   /

If the provider/practice doesn't have a business stamp, we'll require a signed letter from the provider/practice on their letterhead, confirming that they don't have a stamp. Please submit this along with the form.

## C. DECLARATION - TO BE COMPLETED BY CLAIMANT

I declare that:

- The documents attached, supporting this claim, are for services rendered to myself or a dependant listed on my membership, and
- The information I have provided is true, complete and correct, and
- The claim is received as part of a health management program intended to prevent or ameliorate a specific health condition, and
- I understand that extras benefits cannot be claimed from UniHealth that have been or will be claimed from another source (Medicare or other government assistance programs), and
- I authorise UniHealth to contact any medical practitioner or provider to supply information to enable this claim to be assessed, and
- I acknowledge that a benefit may not be payable or may be reduced if the appropriate level of cover is not held, if applicable waiting periods have not been served, annual or other limits have been reached, the Healthy Lifestyle form is more than 12 months old, or the services claimed are not payable under the UniHealth Fund Rules.

Signature

Date   /   /

**WHAT NEXT?** Once form is completed please attach receipts and send to **GPO Box 9812, Sydney NSW 2001** or [submitclaim@unihealthinsurance.com.au](mailto:submitclaim@unihealthinsurance.com.au)

**Privacy Policy:** UniHealth respects your privacy and is committed to managing and protecting your personal and health-related information in accordance with relevant legislation in Australia. If you would like to find out more about UniHealth's privacy policy visit [unihealthinsurance.com.au/privacy](http://unihealthinsurance.com.au/privacy). Teachers Federation Health Ltd ABN 86 097 030 414 trading as UniHealth.

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