

AIDS & APPLIANCES

ARTIFICIAL AID OR APPLIANCE	FORM REQUIRED	FORM VALID FOR	CLAIMING FREQUENCY
Allergy cover for mattress/pillow/quilt	✓	12 months	
Artificial eyes/nose/ear	✗		
Artificial limbs	✗		
Blood glucose monitor (purchase)	✓	12 months	
Blood pressure monitor (purchase)	✓	12 months	
Breast pump (purchase)	✗*		
Compression garments/surgical stockings	✓	12 months	
Compression garments (pregnancy-related)	✓	12 months	
CPAP accessories (purchase)	✗		
CPAP machine (purchase)	✓	No expiry	1 per 3 years
Crutches (purchase)	✗		
Crutches (hire)	✗		
Hearing aids	✗		1 per 3 years
Hearing aid charger	✗		
Hearing aid and sound processor repairs	✗		

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Impotency pump	✓	12 months	
INR blood clotting device	✓	12 months	
Mastectomy bra/top	✓ [^]	No expiry	
Nebuliser	✓	12 months	
Orthotics	✗		
Punctal plugs	✗		Temporary plugs: claimable every year – up to set limit Permanent plugs: claimable every 3 years
Surgical corsets/braces /trusses	✓	12 months	
Surgical shoes	✗		
TENS machine	✓	12 months	
Wheelchair (purchase)	✓	5 years/no expiry **	1 per 5 years
Wheelchair repair (inc. battery)	✗		
Wigs/hairpieces	✓	No expiry	
Wigs/hairpiece repairs	✓	No expiry	

* We don't need you to submit a form if our records show you're pregnant or mum to newborn.

[^] No form required if we can see you've claimed for a related procedure with us (e.g. mastectomy).

** If the wheelchair is required for a permanent medical condition, you only need to submit the form once. For temporary medical conditions forms are valid for 5 years.