

**UNI  
HEALTH** 

We're for the educators



# **BASIC EXTRAS**

## **PRODUCT SHEET**

Effective 1 October 2024

# BASIC EXTRAS

Basic Extras gives you a flexible yearly limit on popular services like physio, remedial massage, and psychology. Plus, get additional limits to use on things like gym memberships, optical and dental. To find out more go to [unihealthinsurance.com.au/basic-extras](https://unihealthinsurance.com.au/basic-extras)

	BENEFIT (UP TO)	YEARLY LIMIT	WAITING PERIOD
<b>GENERAL DENTAL</b>			
Periodic oral examination (012) – limit of 2 services per person/year	\$20	\$400 per person/ \$800 per family	2 months
Removal of calculus (114) – limit of 2 services per person/year	\$35		
Topical application of remineralising agent (121) – limit of 2 services per person/year	\$20		
Removal of tooth (311)	\$50		
Filling: adhesive restoration – 3 surfaces (533)	\$61		
<b>OPTICAL</b>			
Frames	\$150	\$150 per person/ \$300 per family	6 months
Single vision lenses – pair	\$150		
Bifocal lenses – pair	\$150		
Multifocal lenses – pair	\$150		
Contact lenses – pair	\$150		

	BENEFIT (UP TO)	YEARLY LIMIT	WAITING PERIOD
<b>THERAPIES AND PHARMACEUTICALS</b>			
Chiro and Osteo	\$30	\$500 per person/ \$1,000 per family	2 months
Chiro and Osteo – Group therapy/class therapy	\$15		
Physio/Exercise Physiology	\$30		
Physio/Exercise Physiology – Group therapy/class therapy	\$15		
Psychology – Assessment	\$60		
Psychology – Consultation	\$45		
Counselling	\$30		
Remedial massage, Acupuncture, Chinese herbal medicine consultations, Myotherapy	\$22		
Dietitian	\$22		
Pharmaceuticals/Vaccinations (non-PBS requiring prescription by law)	\$25		

Benefits towards non-PBS prescription medication, that's approved by the Therapeutic Goods Association (TGA), to treat a medical condition. Benefits are not payable for contraceptives prescribed without a medical condition.

## HEALTHY LIFESTYLE/HEALTH MANAGEMENT

Health-related programs to address a specific health or medical condition. You're required to submit a Healthy Lifestyle Program form every 2 years, download a copy from [unihealthinsurance.com.au/healthy-lifestyle](http://unihealthinsurance.com.au/healthy-lifestyle)

Including weight management, gym membership and more. Visit <a href="http://unihealthinsurance.com.au">unihealthinsurance.com.au</a> for a full list of programs.	100%	\$150 per person/ \$300 per family	6 months
Flu vaccination	\$30	(\$30 per person/\$60 per family sub-limit applies for flu vaccination)	

## EMERGENCY AMBULANCE TRANSPORT

Emergency ambulance transport (state government services)	100%	\$6,000 per person/ \$12,000 per family	1 day
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# IMPORTANT THINGS TO KNOW

## WAITING PERIODS

To keep health insurance fair for everyone, you may need to wait for a while before you can claim on your Extras cover – this is a ‘waiting period’.

Waiting periods may apply if you’re **new to private health insurance**, or if you **upgrade to a higher level of cover** (with us or when you switch from another fund).

If you leave another health fund, you need to join us within 60 days to avoid re-serving any applicable waiting periods.

You don’t have to wait if you switch from another fund to the same or lower cover with us, and you’ve already served your waiting periods.

### EXTRAS WAITING PERIODS

Optical, Healthy Lifestyle	6 months
All other services	2 months
Emergency ambulance transport	1 day

## RECOGNISED PROVIDERS

We can only pay for services from professional medical providers who are qualified and registered. Thankfully most providers are, but do check with them before making an appointment.

For info on how to check if a counselling provider is recognised, go to **[unihealthinsurance.com.au/counselling-provider](http://unihealthinsurance.com.au/counselling-provider)**

To use our provider search tool, go to **[unihealthinsurance.com.au/extras-providers](http://unihealthinsurance.com.au/extras-providers)**

## BENEFITS AND LIMITS

- All person and family limits are based on a calendar year from 1 January (unless stated otherwise).
- The **family limit** applies to everyone on your cover. Once you reach the family limit, you can’t claim for that benefit until the next calendar year.
- Benefits are limited to one service per person, per provider, per day.

## WHAT WE WON’T PAY FOR

We won’t pay for things like:

- two services from the same provider on the same day
- services provided by immediate family member who is covered by the same policy
- claims more than two years old
- claims where no charge has been raised, such as gift vouchers for massages
- services where benefits are payable from a third party (i.e. compensation)
- services received during any period which your membership is unfinancial or suspended
- services not included in your cover, or for when you are serving waiting periods
- services from an unrecognised provider
- claims without official receipts
- services or goods received overseas.

Please be aware you *can* claim for face-to-face dental consultations only. You *can’t* claim for home (DIY) dentistry – **this includes teeth whitening kits, orthodontic aligners and occlusal splints. If unsure, you can contact us to find out whether a benefit is payable, we’re here to help.**

This is not an exhaustive list and additional exclusions may apply based on the Fund Rules.



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Monday – Thursday 8am – 7pm (AEST/AEDT)  
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**Overseas callers:**

+61 2 8346 2187

**This Product Sheet contains important information about your private health insurance with UniHealth. Please read it carefully in conjunction with the Membership Guide and retain for future reference.**

The information contained within this brochure is current at the time of printing. Membership of UniHealth is available to current and prior education union members and their families. Fund policyholders and those covered under a policy are subject to the rules and conditions of UniHealth as well as applicable government legislation and laws. This brochure contains a summary of the main rules and conditions. Premiums and benefits are subject to change. Fund policyholders are encouraged to review the UniHealth Privacy Policy, available at [unihealthinsurance.com.au/privacy](http://unihealthinsurance.com.au/privacy). Teachers Federation Health Ltd t/as UniHealth is a signatory to the Private Health Insurance Code of Conduct.

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